

**JOY KEMUNTO NYANGENA**  
**Nairobi, KE +254795543445/ +254758191543**  
**Email: [nyangenajoy@gmail.com](mailto:nyangenajoy@gmail.com)**  
**LinkedIn: <https://www.linkedin.com/in/joy-kemunto-39506a1ba/>**

## PERSONAL PROFILE STATEMENT

As a highly motivated and detail-oriented Software Engineer and IT Support Administrator, I am dedicated to developing innovative solutions that enhance user experiences and drive business growth. With a solid foundation in software development principles and a passion for learning, I am eager to contribute to a dynamic team where I can apply my technical skills and collaborate with like-minded professionals. I have a strong drive to see things to competition and learn more in my technical Skill since the world of technology keeps on changing every time.

Well organized research skills to craft unique and valuable content for a wide variety of target audiences. Innovative Software Developer in building and maintaining responsive websites in the recruiting industry. Proficient in HTML, CSS, JavaScript, MySQL and Ruby plus modern libraries and frameworks (react & rails).

I've always been inspired by imaginative ideas, teamwork, and the ability to tie my work to the organization's financial success. Since the world of technology is constantly evolving, I strongly desire to compete and advance my technological skills. I've realized my goal of becoming a fullstack developer by adopting a much more analytical mindset.

Experienced in IT operations and administration, I possess a strong track record of effectively coordinating hardware and software support, implementing strategic IT objectives, and ensuring the seamless functioning of IT services.

With a keen eye for detail and a proactive approach, I excel in managing IT projects, overseeing information security protocols, and providing efficient technical support across diverse organizational functions. My proficiency in navigating complex IT environments, coupled with excellent communication skills, enables me to collaborate effectively with stakeholders at all levels to achieve operational excellence.

## ACADEMIC QUALIFICATION

### **ST PAUL'S UNIVERSITY**

NAIROBI CAMPUS

BACHELOR OF SCIENCE IN COMPUTER SCIENCE

Period: 2019 to 2023

Qualification: Second class upper division

### **MORINGA SCHOOL**

NGONG ROAD

SOFTWARE ENGINEERING

Period: May to November 2022

Qualification: A

### **ST PAUL'S UNIVERSITY**

NAIROBI CAMPUS

DIPLOMA IN COMPUTER SCIENCE

Period: September 2018 to August 2019

Qualification: Credit

## AWARDS

### MICROSOFT

### GAME OF LEARNERS SEASON 4

#### 1<sup>ST</sup> RUNNERS UP: TEAM MEDIMIND

This was an incredible opportunity for students to develop innovative solutions that tackle real world challenges, and it's open to students across Africa. I got to pitch first against Team Ruby. Our solution was an innovative way to access healthcare records, such that any hospital you visit, the doctor can easily access your health history. The best way we learn anything is by practicing and getting inspiration from other people.

## WORK EXPERIENCE

#### WORDPRESS ADMINISTRATOR: Klinik Reversa

<https://afyacode.com>

1. Manage and maintain multiple WordPress websites, including updates, backups, and troubleshooting.
2. Install, configure, and customize WordPress themes and plugins to meet specific project requirements.
3. Monitor website performance and implement optimizations to improve speed, usability, and SEO.
4. Ensure website security by implementing best practices, security plugins, and regular security audits.
5. Collaborate with cross-functional teams to gather requirements and implement new website features and functionality.
6. Provide technical support to internal stakeholders and end-users, including training and documentation.
7. Stay up-to-date with the latest WordPress trends, technologies, and best practices.

## **ASSISTANT TO THE PROGRAM MANAGER**

<https://dmi.or.ke>

1. Percentage of meetings scheduled on time and well-coordinated.
2. Accuracy of meeting minutes and documentation maintained.
3. Timeliness and quality of partner communication.
4. Number of tasks completed within set deadlines (filing, data entry, office organization).
5. Accuracy and completeness of gathered data for reports and presentations.
6. Successful execution of planned program-related events.
7. Timeliness and quality of drafted correspondence and maintenance of communication logs.
8. Effectiveness in managing the Program Managers calendar and ensuring preparedness for meetings.
9. Feedback from the Program Manager and stakeholders regarding support and efficiency.
10. Improvement in overall workflow and efficiency within the program.

## **SOFTWARE ENGINEER/ IT SUPPORT INTERN Kenya Diabetes Management and information Centre (DMI) On-Site**

- Developing applications (coding, programming)
- Debugging and testing code
- Documenting and testing new software applications
- Researching, investigating and fixing a wide range of technical issues • Collaborating with senior leaders
- Approaching problems and creating solutions
- Proactively learning about new technologies

## **DATA ENTRY CLERK Residence Technologies**

Remote

- Gathering data and capturing the information.
- Input new information into database systems
- Regularly update existing database system records
- Produce reports
- Retrieve data as requested
- Document, organize and store relevant documents into databases.
- Analyzing and confirmation of accurate posted data

## **FREELANCER Up work**

Remote

- Working with both the front and back ends of a website.
- Article Writer
- Proofreading documents.

## **DATA ANNOTATOR Remotask**

Remote

- Labeling data in various formats such as video, images, or text so that machines can understand it.
- Categorization
- Transcription
- 2D/ 3D

## **ARTICLE WRITER Kenya Writers Remote**

- Academic writing

## **TRANSCRIPTION/ CAPTION Rev.com**

Remote

Conversion of recorded audio files into text or document format.

## **HOBBIES AND INTEREST**

During my free time at home, I like to recreate fresh looks with my clothes and think of new ways to make people seem nice.

During outdoor events, playing the drums and dancing to a hype session are my major roles. A health fanatic who enjoys researching health-related topics and giving back to the community, especially when it comes to the sick.

With the aid of kind donors, attending charity events at the children's home helps save children's

lives, advance families, and go where the need is greatest. All of those who help us in so many different ways, from people who raise money for us or sponsor children to churches, schools, and nonprofit organizations.

## SKILLS

- Technical writer
- Research
- Coding
- Good communication and typing skills
- Computer Packages
- Data Annotation
- Problem Solving
- GIT
- UX Designer

## REFEREES

Mrs. Joan Kimetto

PROGRAM MANAGER

DMI CENTRE

NAIROBI

0720411137

Mr. Dennis Kimathi

SOFTWARE DEVELOPER

MORINGA SCHOOL

NAIROBI

0743312265

